



Frequently Asked Questions

What is SMART tag?

SMART tag is a full-featured system designed to ensure authorized ridership resulting in increased safety and security of students who utilize school bus transportation. Radio Frequency Identification (RFID) technology and cloud-connected tablet computers in each school bus provide accurate, near real-time information. Secured Mobility, LLC, a privately-held technology company located in Georgetown, TX, is the developer of SMART tag. Secured Mobility has more than a decade of experience in developing security software and hardware, and deploying cloud-hosting infrastructure.

How does SMART tag benefit transportation departments & school administrators?

SMART tag not only provides immediate information regarding which students are on which bus, it also automates a number of reporting functions for transportation department personnel such as state headcount and mileage reports. A Parent Portal will be available in fall 2019 to provide enhanced monitoring and communication capability for Waller ISD parents/guardians.

How does SMART tag benefit bus drivers?

SMART tag provides a student profile to enable school bus drivers to perform their duties more efficiently and effectively while improving overall safety and security. It also automates seating charts, behavior reports, maintenance requests, and other critical documentation.

Will students be required to have a SMART tag ID to ride the bus?

Yes, in order to foster increased student safety and security as well as to provide a more efficient process of loading and unloading our buses, SMART tag ID badges will be required for all riders.

What if a student forgets his/her SMART tag ID?

Waller ISD bus drivers will not leave students unattended at their bus stop if a student forgets or loses his/her SMART tag ID. In order for drivers to more efficiently load buses and verify students, those who have their SMART tag ID will board the bus first. A lost SMART tag ID badge must be replaced immediately.